

The current system month is the month after the current calendar month. For example, if today's date is June 22nd, the current system month is July. A future month is any month beyond the current system month. So why shouldn't I move my case into a month beyond the system month?

1. If you have a case in a future month and the client reports a change, you have to delete all the future months to get back to the current system month and work the change.
2. "Mass Change" jobs, which adjust cases without the workers intervention, run at different times throughout the year. These jobs only adjust cases that are in the current system month. If your case needed adjustment but you had the case in a future month, it would be skipped by the job or may be changed incorrectly and you would then have to rework the case.
3. "Batch" jobs, which can be requested by management or policy staff, may be designed to collect data for a report in order to manually fix EIS cases that were identified with some kind of processing error. The batch job usually uses the current system month as a starting point because the current system month is usually the month that needs a change. If the cases are too far in the future, the person whose goal was to fix cases without disturbing caseworkers may not be able to do so accurately because cases may have too many changes in the future months on the case. When this happens, the worker has to be contacted to make the corrections.
4. Sometimes SysOps is asked to provide case information to Policy, Managers, or even the State Legislature. Cases that are not in the current system month may not be properly counted and may lead to incorrect decisions about our workloads.