

SYSTEM BUG (SPIDER)

EIS is designed with bugs built into the system to identify inconsistent data and case corruptions. If you receive a bug, try the same action again to see if the bug recurs (sometimes bugs are caused by momentary glitches in the system). If the bug does appear again, report it to the Help Desk. Be sure to include the following information in your message:

- Case name
- Case number
- Month and year you were working in
- Information entered on the screen
- Screen you were trying to go to
- Program Number
- Entry Point
- ISN Quantity
- Response Code

It's helpful to include a screen print of the bug in your e-mail to the Help Desk. Copy and paste the screen into your message using 'Courier New' font, sized at 9.

```
EIS ABEN                                ABEND

PROGRAM NUMBER:  HESCE200                COMMAREA DUMP
ADABAS           HPATRGB YLAURIE G      8441HESSM010HESSM090    H
ENTRY POINT:    FS PAR                  ESCE200HESCE200APASAPEM      TEST , SPIKE
ISN QUANTITY:   0                       05000005FS                200512P411070000C
RESPONSE CODE:  0                       ASEWORKXXXXXXXXX          ????P                20060131
VALUE BUFFER:   ?????????????????????????????????????????????????????????????
ISN: ????????
```

```
THE DREADED SEPA BUG!!
(*) .*)      (=)   *. (*)  CLIENT-NUMBER: 0611111111
.* .*      (=====)  *. (*)
.* (*) (=====) * *      (*)      (*)
(*) .* (=====) *. *.
.*.* (=====) *.*.
.*.* (====) **.
.*.* (=====) *.*.
.* .* (=====) *. *)
(*) .* +<@ @>+ *. *.
(*) .* / \ *. (*)
(*) . . (*)

SPIKE THE SPIDER SEZ:
-----

PLEASE PRINT THIS SCREEN AND
CONTACT THE HELP DESK AT
EISHHELP@HEALTH.STATE.AK.US
```

DFHAC2206 15:52:35 A09HCICS Transaction H909 failed with abend ????. Updates to local recoverable resources backed out.