

PFD Tips and Tricks

Permanent Fund Dividends (PFD) can cause unique situations for workers to deal with. Here are some that seem to be encountered more frequently when dealing with the PFD Hold Harmless (HH) benefits:

1. Workers successfully complete the processing of the HH but client states they never got the HH check. System shows all was done. This is probably an issue with the issuance indicator on the FSHH screen. All hold harmless benefits are issued as warrants. If the Cash/Warrant regular run already occurred, you must use an "I" on the FSHH for the issuance even if it's still before the FS regular run. If you don't, the HH benefit will not be sent out until the next regular run.
2. The client states they never received the hold harmless replacement warrant. This can occur when the worker fails to update the address on the RERF (Re-issuance Request for Warrants Lost or Stolen) screen. Because hold harmless benefits are issued under the GA program, replacements will be mailed to the original address unless the new address is entered on the RERF screen. **Updating the ADDR only will not change the warrant address.**
3. When checking the INME screen you see several terms, but you don't see the "approved" for PFD that you have seen in the past, what do you do? The Department of Revenue (DOR) has made several changes to the information they pass on to our agency, including adding new terms to indicate PFD status. Here are some of the terms you will see:

Term	What it means to a worker
Undetermined	No PFD
Eligible	Expect PFD
Denied	No PFD
Denied – Administrative	No PFD
Invalidated	No PFD
Invalid – Duplicate	No PFD
Invalid – Bad Address	No PFD
Invalid – Incorrect Type	No PFD
Competing	No PFD
Withdrawn – Applicant	No PFD
Withdrawn – Sponsor	No PFD
Withdrawn – Division	No PFD
Withdrawn – Court Order	No PFD

4. In preparation for Mass Change that will also occur during the PFD season, please do not initialize or authorize cases into the benefit month of October or beyond prior to September 1.